

Student Complaints

Students may find many different resources in the [Student Policy](#) section to help meet their needs. In the case that a student's needs are not sufficiently addressed by existing policies, and a complaint needs to be filed, the following student policies students may refer to:

- [Academic Disputes Policy](#)
For complaints of an academic nature such as grade appeals/disputes, advising complaints, etc.
- [Sexual Harassment Policy](#)
For complaints of harassment or violence of a sexual nature
- [Student Conduct & Special Needs Policy](#)
For complaints about students for academic or non-academic issues; this policy may be used by other members of the community for complaints about students
- [Grievance Policy and Procedure](#)
For addressing complaints not covered by the above policies or other policies of PSR.

If an individual has exhausted this institution's internal complaint process and the complaint remains unresolved to the satisfaction of the individual, they may contact the Bureau for Private Postsecondary Education for further review of the complaint. The bureau may be contacted at 2535 Capitol Oaks Drive, Suite 400, Sacramento, CA 95833, <http://www.bppe.ca.gov/>, (916) 431-6924, (916) 263-1897 (fax).

PSR's Internal complaint processes may include but are not limited to the Student Conduct and Special Needs Policy, Academic Disputes Policy, Sexual Harassment Policy, Grievance Policy, and other policies that may be found in a **PSR Program Manual** (Part I: Varies by [Certificate or Degree](#); [Part II](#): Includes PSR Student Policies) or **PSR Faculty Manual**.

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